**19L Dispenser T&C**

**Dispenser terms**

a) One (1) year warranty for all purchased or rental dispensers.

b) Maintenance on dispenser: There will be a maintenance charge of min. RM80.00 per dispenser. Changes on spare parts will be charged accordingly based on cost price.

**Rental terms**

a) Hot & cold full height dispenser: Any parts broken due to careless handling will be charged accordingly. Any vandalism, lost, burnt damaged or theft on dispensers will be charged at RM530.00 per unit.

b) Dispenser deposit will be forfeited or charged accordingly based on dispenser condition upon collection on closed account.

c) Minimum water consumption of RM50.00 per dispenser per month otherwise a rental charge of RM30.00 (per dispenser) will be billed at the end of each month.

**Delivery terms**

a) Delivery cycle: Our logistic personnel will monitor and advice on delivery cycle based on your consumption and according to our delivery cycle of every 14 days, 21 days or 28 days.

b) Customer should keep the minimum stock of Jantzen water before the next replenishment. Only applies to customer with no delivery problem. If found any delivery problem in future (eg: nobody in office during delivery according to our delivery routine), we have the right to stop water supply and no refundable for the payment made.

c) All empty bottles collected from site which found missing, contaminated, leaking or broken will be charged at RM30.00 per bottle to account.

**Payment terms**

a) Bank-in / cash / current cheque is compulsory during first delivery.

b) Post-dated cheque is not acceptable. Please make cheque payable to JANT MARKETING SDN BHD.

**Sales and Service Tax (SST)**

a) SST rate of 5% will be charged to product: Jantzen 11L or 19L R.O. drinking water.

**Direct Piping T&C**

a) Jant Marketing Sdn Bhd is not liable for any damages due to careless handling by customers / vandalism / lost / burnt of dispenser / pipe join burst due to pressure from Syabas / owner’s water tank causing flood / any damages occurred to customer’s office / pantry

\* Lost and damages made to dispensers will be charged at RM3200.00 per unit. Purification System will remain the property of Jant Marketing Sdn Bhd

b) Kindly allow fourteen (14) working days for arrangement of installation based on date of confirmation from application form.

c) Term of Payment : Cash / current cheque upon installation. Post dated cheque is not acceptable. Please make cheque payable to “Jant Marketing Sdn Bhd”.

d) Technical Viewing : Our professional technician will view premises of office / factory / building / house to ensure there is water

e) Location of Installation : Should there be changes on installation location based on customers requested, JANT MARKETING SDN BHD is not liable for any damages occurred. Please refer to above term (a).

f) Dispenser deposit will be forfeited or charged accordingly based on dispenser condition upon collection on closed account.

g) Practical terms & conditions:

- Non refundable on all installation charges

- Optional - Ownership transfer after 4 years usage is base on installation date

- Special discount of RM200 applies to collection on old direct piping dispenser and it will be deducted from 1st installation payment (do not apply to normal filtration system)

h) There will be a maintenance charge of min. RM80.00 per dispenser. Changes on spare parts will be charged accordingly based on cost price.

i) Validity of this terms & conditions are subjected to the period of 30 days only unless otherwise advised.

j) Minimum 2 years contract. An early cancellation is subject to a charge of remaining rentals for the incomplete contract period.

k) In the event customer closed account after fully paid up & before Expiry, Jant Marketing Sdn Bhd will not refund any unutilized rentals.